

STEP 04

Enroll to Receive Electronic Remittance Advice (ERA)

To receive electronic payment details, you must enroll with Smart Data Solutions (SDS).

ERA Enrollment Steps

1. Go to Smart Data Solutions Provider Portal (sddata.us).
2. Select Register (new users).
3. Choose how to receive your activation code:
 - Phone: ~1 business day
 - Fax: ~1 hour
 - Mail: 3–7 business days
4. Use the activation link emailed to you to:
 - Verify your information
 - Set up a password
 - Complete enrollment

After submitting enrollment, ERA payments typically begin 3 days after submission.

After you're set up:



- Submit copay claims electronically (837)
- Receive ERA files (835) from IQVIA
- Track claim status through your billing system or clearinghouse

EpioxaCareConnect™

Need Help?

If you have questions or run into issues, here are a few options:

Refer to the **IQVIA Copay 837 EDI Provider Registration Companion Guide**.



Contact IQVIA PSS Affordability Team:
PSS_EDI_Support@IQVIA.com



Contact Smart Data Solutions Support:
Phone: **855-297-4436**
Email: **stream.support@sdata.us**



Contact **855-5-EPIOXA** for assistance with registering your practice in the EpioxaCareConnect™ HCP Portal.

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Epioxa™ IQVIA Copay 837 Electronic Data Interchange (EDI) Registration

Simple Step-by-Step Guide for Provider Offices



Epioxa™
(riboflavin 5'-phosphate
ophthalmic solution)

This guide walks your office through the steps required to submit Epioxa copay claims electronically to IQVIA and receive electronic remittance advice (ERA).

What This Process Does

Completing this process allows your office to:

- Submit 837P electronic data interchange copay claims to IQVIA
- Receive 835 electronic remittance advice (ERA) for those claims
- Reduce paper claims, manual tracking, and payment delays

Before You Start: What You'll Need

Have the following ready:

- Practice demographic information
- Practice/ASC or HOPD tax ID or provider tax ID
- Billing software or clearinghouse contact
- Epioxa copay card details for the patient
- Access to your billing or practice management system

STEP 01 Set Up Billing

When submitting copay claims, IQVIA, EpioxaCareConnect™ Program trusted partner, must be set up correctly in your billing system.

- **Payer Name: IQVIA**
- **Payer ID: 15060**

This payer ID must be used exactly as listed. Claims submitted with the wrong payer information will be rejected.

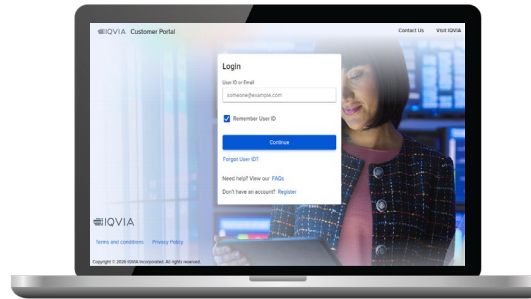
STEP 02 Register Practice

Your practice must be registered before submitting electronic copay claims.

There are two possible registration paths:

OPTION A

Log in to your EpioxaCareConnect™ HCP Portal at hcp.epioxacareconnect.com



- Enter practice identifiers and demographics
- Select your preferred payment method [check or Electronic Funds Transfer (EFT)]
- If Electronic Funds Transfer (EFT) is available, you will link to IQVIA's payment partner (Transcard) to enter banking details

OPTION B

Contact the Electronic Fund Transfer (EFT) Microsite supported by IQVIA

If you are not yet registered in the EpioxaCareConnect™ HCP Portal:

Notify IQVIA Program Support Group (PSG) at **855-5-EPIOXA** or **855-537-4692** that your office wants to submit copay claims via EDI

- A dedicated EpioxaCareConnect™ team member registers your practice and email
- You receive an email with a secure link to set up:
 - Login credentials
 - Banking information
 - EFT payments

STEP 03 Set Up IQVIA

Once registered:

1. Search for Payer ID 15060 in your billing or clearinghouse software:

- If available, you can submit 837P claims.
- If not available, contact your billing software or clearinghouse to add it.

Important: Adding IQVIA to your billing software does not automatically mean your clearinghouse is ready. Clearinghouse registration may take several weeks.

2. Add the IQVIA copay program to the patient's insurance profile as a secondary or tertiary payer:

Include:

- Payer ID 15060
- Copay Card Group Number
- Copay Card ID

Missing information will result in claim rejection.

3. Confirm your system can receive 835 ERA files from IQVIA